ABSTRACT

I am a fourth-year student in the School of Liberal Arts at Sripatum University at Chonburi. I had the opportunity to take an internship at FuramaXclusive Pratunam Park, which is located in Phayathai Rtachathaewi, Bangkok. My internship has been completed in a total of 16 weeks starting from January 8 to May 4, 2023. It's part of my bachelor's degree completion. During my internship, I had a lot of responsibilities and problems while I worked in the position of Reservation staff and guest service agent in the Front Office Department, In the following chapter a description of my duties and responsibilities. Also, the chapters would describe problems and solutions that I encountered during my internship experience.I hope the report about my workplace will be helpful for everyone. I wrote my reports with easy sentences to understand easily. I hope my experience of the internship in this report will be a success.

SPU CHONBURI