ABSTRACT

An internship is one of the requirements for EBC students, to graduate from the university. The aim of this internship is to provide students with more knowledge and work experience. This internship program is held at Bang Sean Heritage Hotel, a 4-star hotel. It is next to the beach. It is a hotel that has been with Bang Saen residents for a long time. And it is convenient to stay. There is a swimming pool and fitness center and close to tourist attractions. There are many restaurants. It is a top ranked hotel on Agoda or other apps. The internship program runs from 8 January to 4 May 2567. This internship report presents a case study from the Front Department. Therefore, I used my internship experience to write this report.

In my report, I describe my experiences on every assignment. This internship report will contain a complete overview of the internship and my activities up until the end of the internship.

I hope this report will be useful to readers or those interested in working in the hotel field.

Vissuta Poempul

May 2024

SPU CHONBURI