ABSTRACT

I am a fourth-year student of School of Liberal Arts at Sripatum University at Chonburi. I had the opportunity to take an internship at FuramaXclusive Pratunam Park Hotel, which is located at 40/1 Soi. Somprasong 3, Petchburi Road, Ratchathewi, 10400 Bangkok, Thailand. My internship has been completed in a total of 16 weeks starting from January 8 to May 5, 2024. It's part of my bachelor's degree completion.

During my internship, I had a lot of responsibilities and problems while working in the Guest Service Agent positions, in the following chapter, a description of the duties and my responsibilities is given. Also, the chapters would describe problems and solutions that I encountered during my internship experience.

I hope the report about my workplace will be helpful for everyone. I wrote my reports with easy sentences to understand easily. I hope my experience of the internship in this report would be success.

SPU CHONBURI