ABSTRACT

I am a bachelor's degree student in English for Business Communication, Faculty of Liberal Arts, Sripatum University, ChonBuri Campus I completed my internship which took 16 weeks at Satang Pub, Laem Chabang. The reason I chose to practice here is because I want to practice English and Chinese skills in listening, speaking, reading and writing. I want to get a new experience in a foreigner environment in the industry, factories and foreign tours. And I want to know if I can work well under pressure. In this report, I gathered my work experience from 13 January 2020 and 8 May 2020.

This report shows my job positions at Centara Grand Mirage Beach Resort Pattaya , including my career, work experience throughout the internship period, which will be very useful for everyone. This report shares my experience of using English for communication with foreigners with different English and Chinese accents. And I have developed my skills regarding work sentences or vocabularies in industries, factories and foreign tours. I hope that this report will be useful for those interested in reception and waitresses. Readers and internships for everyone.

SPU CHONBURI