ABSTRACT

I am an undergraduate student in English for Business Communication, Faculty of Liberal Arts, Sripatum University Chonburi Campus. I have completed my internship which lasted 10 weeks at WHA Corporation PCL. The reason I chose an internship here was because I wanted to practice my English skills in listening, speaking, reading and writing. I wanted to gain new experiences in an environment with foreigners at the industrial estate industry. And I wanted to know if I could work well under pressure or not. In this report, I collected my work experience from 13 January 2020 to 18 March 2020.

This report shows my job positions at WHA, including my job responsibilities, work experience throughout the internship period which can be very useful for everyone. This report shares my experience of using English for communication with foreigners with different English accents. And I have developed my skills regarding job-related sentences or vocabularies in the industrial estate industry. I hope that this report will be useful for those interested in customer relation agent work, all readers, interns and for everyone.

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