Abstract

I have completed my internship for the duration of seventeen weeks at Centara Grand Mirage Beach Resort Pattaya and hotel is located Naklua. It is a part of my Bachelor's Degree requirement. It is my first time to work in a real workplace with officers during the period from 13 January 2020 to 31 May 2020. During my internship I had a lot of responsibilities, obligations and problems while I worked as I worked as waitress. In this report I have mentioned what experiences I have gained and problems that I faced.

The report will show my internship duties and other responsibilities taking place in the Centara grand mirage beach resort Pattaya. My responsibilities were to serve customers about food and beverage, hostess, upselling about food and beverage, and barista. The duty that I have to fix and take care of the guests the best. In this internship report I have described my experience and responsibilities with easy sentences to understand. I hope my experience of internship in this report would bring success.

SPU CHONBURI