ABSTRACT

I am an undergraduate student in English for business communication, Faculty of Liberal Arts Sripatum University Chonburi Campus. I have completed my internship which lasted 16 weeks at Air Macau at Suvarnabhumi Airport. The reason I chose an internship here was because I wanted to practice my English skills in listening, speaking, reading and writing. I wanted to gain new experiences in an environment that is foreign at the aviation industry. And I wanted to know if I could work well under pressure or not. In this report, I collected my work experience from 22 May 2019 to 31 August 2019.

This report shows my job positions at Air Macau, including my job responsibilities, work experience throughout the internship period which can be very useful for everyone. This report shares my experience of using English for communication with foreigners with different English accents. And I have developed my skills regarding job-related sentences or vocabularies in the aviation industry. I hope that this report will be useful for those interested in airline work, all readers and internships for everyone.

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