ABSTRACT

I have completed my internship for the duration of seventeen weeks at Bangkok Airways and office located at U–tapao Airport. It is a part of my Bachelor's Degree requirements. It is my first time to work in a real workplace with officers during the period from 07 January 2019 to 10 May 2019. During my internship I had a lot of responsibilities, obligations and problems while I worked as an airline to service passenger in check–in counter. In this report I have mentioned what experiences I have gained and problems that I faced.

The report will show my internship duties and responsibilities service passenger in the airline. My responsibilities were to asked and informed information to passengers. Also I explained to foreigners about some information of airline.

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