ABTRACT

I am a bachelor degree student in English for Business Communication at the Faculty of Liberal Arts of Sripatum University University Chonburi Campus. I have completed internship having duration of eighteen weeks at T2 Jomtien Pattaya Hotels for my internship which was near my home in Pattaya city. Moreover, I wanted to gain knowledge about how a hotel system works. I wanted to have the experience from this internship. One of my main goals was to improve my English skills, so I chose my internship here. I wanted to practice my English skills: such as listening, speaking, reading and writing here. My position was Guest Service Agent and in this report I have included my working experience during the period from January 07, 2019 to May 10, 2019.

The report will show my internship duties at T2 Jomtien Pattaya Hotels. This report includes my responsibilities of training and experience of work in the form of weekly reports, which was very useful for internship for new interns and for everyone. This report shared my experience for using English language for conversation with foreigner guests with many difference English accents, and I developed my skill about sentences or vocabulary. I hope this report would help share about my workplace that look good as a place for everyone. I tried to write my reports with easy sentences to easily understand. I hope my experience of internship in this report would bring success.