Abstract

To sum up my internship report which contains five chapters that are also divided into subcategories, explains my nineteen weeks work experience at my hotel I chose. Each chapter contains a wide variety of accounts as summarized in my weekly reports.

I am a student in the English for Business Communication program at Sripatum University - Chonburi Campus. One of the reasons I chose to be and intern at the VC hotel pattaya, is I have always had an interest in language, but I did not have a good working knowledge of how our hotel system worked. It maybe something I may pursue after my graduation because I have had the opportunity to experience this. The internship helped me learn so much about myself and what I wanted to do for that goal in my life. I was so interested in learning all the systems in managing their hotel duties. One of my favorite parts of working at the hotel was helping the people that were coming into the hotel to check-in I had a chance to use my English skills when customers arrived at the hotel that made me feel good because I was able to help someone by using my English skills.

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