ABSTRACT

I am a bachelor degree student in English for Business Communication Program at Sripatum University Chonburi Campus. One of my main goals is to become a tour guide so I stated my internship at tourists service at Singha Park Chiang Rai as an intern. I decided to choose for Singha Park because it is relatively one of the largest tourism attractions and because of the largest place they would have more time to teach me every aspects of the work. For me it is a perfect start to become a tour guide because I would like to know all aspects of the places and culture.

My responsibilities as a public Relations Assistant, in this position my duty was to call for tourists to take the tram on time. I had to announce 10 minutes before the start of the time of the tour, and also before 3 minutes of the starting time if by chance anyone was yet to come. Then we will wait to leave for the tour immediately. My duties on the tram were explaining everything to tourists about the sites, and tell the rules and prohibitions for tourists to know. And my responsibilities as a sales assistant at the Kiosk point, in this position I was responsible for selling tickets to the tourists.

In this internship report I have described my experiences during my internship period. The internship report contains an overview of the internship and the activities, tasks that I have performed during my internship. In this report, I have also described and reflected my learning objectives and personal goals that I have set during my internship period.

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