ABTRACT

I am a bachelor degree student in English for Business Communication at the Faculty of Liberal Arts of Sripatum University UniversityChonburi Campus. I have completed internship having duration of eighteen weeks at The Dewa Hotel. It is located in Kohchang island, Kohchang district, Trat province. The reasons I choose to do my internship at The Dewa Hotel was it was near my house and this place had many guests. So I wanted to practice my English skills of listening, speaking, reading and writing here. My position was GSA (guest service agent) and in this report I have included my working experience during the period from January 09, 2016 to May 12, 2016.

The report will show my internship duties in office of The Dewa Koh Chang. This report includes my responsibilities of training and experience of work in the form of weekly reports, which was very useful for internship of new interns and for everyone. This report shared my experience for using English language for conversation with foreigner guests with different English accents, and I developed my skill about sentences or vocabulary.I hope this report would help share about my workplace that look good as a place for everyone. I tried to write my reports with easy sentences to understand easily. I hope my experience of internship in this report would bring success.

SPU CHONBURI