Abstract

I am undergraduate student majoring in English for Business Communication at Sripatum University- Chonburi Campus. The reason I chose to do my internship at Renaissance Bangkok Ratchaprasong Hotel was that this hotel is managed and run by Marriott which a five-star luxury hotel located in Bangkok. I wanted to gain experience from this hotel during my internship. One of my main goals was to improve my English skills, so I chose my internship here. My position at the hotel was a waitress. My main responsibility was welcoming and serving customers. I met foreigners every day at work and that makes me practice my English skills.

In this internship report I have described my experiences during my internship period. The internship report contains an overview of the internship and all activities, tasks that I have performed during my internship. In this report, I have also described and reflected my learning objectives and personal goals that I have set before and after my internship.

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