Abstract

I have completed my internship having the duration of Twenty weeks at Thai Airways International Public Company Limited, located on Pattaya Brach Road, Chonburi Province. It is a part of my Bachelor's Degree completion. It is my first time to work in a real workplace with officers and passengers during the period from 18/01/59 to 30/05/59. I had a lot of responsibilities, obligations and problems while I worked at the front office. I of course, gained useful experiences and learned to solve problems.

The report will show my internship duties in office of Thai Airways branch. It was fast time that I used English language for conversation with many foreigners who spoke with different English accents, and I tried to practice my skills to talk with them. At the same time I had pressure from my trainer regarding work. I had to learn how to avoid problems for working my work easier.

I have tried to write my reports with easy sentences to understand easily. I hope my experience of internship in this report would bring success.

SPU CHONBURI